2010 Polar Technology Conference

Questions for Dr. Ngoc Hoang

The Conference Planning Committee welcomes your participation at this conference. Some questions representative of the community are:

1. What new technology is coming from Iridium?

   - We've heard the 9602 announcement, but we'd like to know details about its capabilities/functionality and interface.

   - We have started experimenting with OpenPort's static public IP addressing and port forwarding. Are there other enhancements coming for OpenPort?

2. This community needs Iridium equipment that will function at very cold temperatures. There seems to be a trend toward systems that are less tolerant of cold temperatures. The large margins of the A3LA-I no longer exist in the new hardware.

   - What is Iridium doing to improve the cold temperature performance of its products?

   - Many industries do performance testing of components and select units with wider temperature performance range and sells those at a premium. Is that a viable model for Iridium transceivers?

3. What instrumentation or other equipment do you recommend for knowledgeable Iridium users to use to test/evaluate Iridium equipment in the field, before we send it back to your shop for evaluation and repair?

4. Why does it cost so much for SBD DirectIP registration ($700) or RUDICS registration ($2500)?

5. Users often experience long periods of network outage. Is there a mechanism for users to learn the status of the Iridium network, even if it might be a slightly delayed historic report?

6. Please describe which products NAL Research sells that are stock Iridium products and which have value added by NAL Research.